

FIELD GUIDE

Field Guide to the Difficult Patient Interview

SECOND EDITION



Frederic W. Platt
Geoffrey H. Gordon

Field Guide To The Difficult Patient Interview Field Guide Series

Albert A Gayle



Field Guide To The Difficult Patient Interview Field Guide Series:

Field Guide to the Difficult Patient Interview Frederic W. Platt, Geoffrey H. Gordon, 2004 Written by physicians skilled at coaching colleagues in physician patient communication this pocket guide presents practical strategies for handling a wide variety of difficult patient interviews Each chapter presents a hypothetical scenario describes effective communication techniques for each phase of the interaction and identifies pitfalls to avoid The presentation includes examples of physician patient dialogue illustrations showing body language and key references This edition includes new chapters on caring for physician patients communicating with colleagues disclosing unexpected outcomes and medical errors shared decision making and informed consent and teaching communication skills Other new chapters describe clinical attitudes such as patience curiosity and hope *Field Guide to the Difficult Patient Interview* Frederic W. Platt, Geoffrey H. Gordon, 1999 Presents practical strategies for handling difficult patient interviews The book discusses a variety of common scenarios such as giving bad news the angry patient noncompliance somatization HMO issues the patient who brings the Internet literature and communication via e mail and telephone Each chapter describes effective communication techniques for each phase of the interaction and identifies pitfalls to avoid The presentation includes boxed lists of key points samples of real life physician patient dialogue and illustrations showing body language and other non verbal communications Field Guide to Fracture Management, 2005 Organized by body region and fracture type this practical resource covers the full spectrum of topics related to effective fracture management from essential clinical guidance on casting and splinting techniques and handling complications to chapters on training case selection and insurance issues The standardized chapter format includes a how to outline to help clinicians locate key facts easily Illustrations tables and figures offer visual guidance in the treatment of simple and complex fractures The practical approach shows what works what doesn't and why Pediatric content assists the family practitioner in treating childhood fractures Tips on avoiding pitfalls are also included **Field Guide to the Neurologic Examination** Steven L. Lewis, 2005 Field Guide to the Neurologic Examination provides a detailed review of the basic neurologic exam giving clinicians the tools needed to obtain valuable diagnostic information and address specific clinical presentations The guide's three sections include a brief overview of neurologic diagnosis instructions on how to perform the basic components of the neurologic exam and ways to tailor the exam to specific clinical situations The clinical focus assists in the practical bedside evaluation of common neurologic symptoms Also included is a concise appendix of common neurologic tests with brief summaries to help clinicians choose the best approach for each patient Field Guide to Clinical Dermatology David H. Frankel, 1999 This colorfully illustrated pocket book is a practical quick reference guide to the diagnosis of the most common skin problems Geared specifically to primary care practitioners house officers and medical students the book is organized by clinical feature and written in terms that are accessible to non dermatologists More than 100 illustrations depict the key distinguishing features of the diseases *Field Guide to the Normal Newborn* Gary A.

Emmett, 2004 This handy volume in the Field Guide Series provides an easy to follow roadmap to the processes and procedures essential to proper care of the normal newborn The ideal quick reference for family physicians nurse practitioners physician assistants medical students and pediatric residents the Field Guide to the Normal Newborn helps you focus on the what and how of normal newborn care with clear and succinct descriptions highlighted by tables charts illustrations and algorithms Be sure you re providing optimal care for your youngest patients Complete coverage addresses all common problems that arise in the well baby nursery clearly explained and diagrammed for rapid reference Abundant tables and charts let you review vital information at a glance everything from the use of maternal medications in breast feeding and newborn metabolic screening tests to a newborn specific formulary and newborn specific lab values More than 25 handy algorithms prepare you to face the challenges of well newborn care Instructive line drawings take you through the steps of commonly performed procedures Detailed photographs help you recognize and treat common neonatal skin and eye disorders

Navigating Communication with Seriously Ill Patients Robert M. Arnold, Anthony L. Back, Elise C. Carey, James A. Tulsky, Gordon J. Wood, Holly B. Yang, 2024-04-25 When clinicians communicate effectively patients retain more information have higher trust and a better quality of life Such a patient centred approach is the future of clinical care and this book is an essential how to guide on improving these skills Grounded in innovative and evidence based methodology perfected through over twenty years of teaching in the VitalTalk training program content includes foundational communication skills how to help patients plan for the future what to do when you are really stuck and strategies to work through conflicts with colleagues In this updated edition emphasis is placed on the roles privilege race and power play in the medical encounter and new tools are provided to help clinicians navigate this landscape with greater self awareness and sensitivity This practical guide is filled with skills and roadmaps demonstrating how to be clearer when sharing information more competent at understanding patient concerns and more effective when making recommendations

Mastering Communication with Seriously Ill Patients Anthony Back, Robert Arnold, 2009-03-02 Physicians who care for patients with life threatening illnesses face daunting communication challenges Patients and family members can react to difficult news with sadness distress anger or denial This book defines the specific communication tasks involved in talking with patients with life threatening illnesses and their families Topics include delivering bad news transition to palliative care discussing goals of advance care planning and do not resuscitate orders existential and spiritual issues family conferences medical futility and other conflicts at the end of life Drs Anthony Back Robert Arnold and James Tulsky bring together empirical research as well as their own experience to provide a roadmap through difficult conversations about life threatening issues The book offers both a theoretical framework and practical conversational tools that the practising physician and clinician can use to improve communication skills increase satisfaction and protect themselves from burnout

BMJ, 2001 Journal of the American Medical Association, 2001 **Blackwell's Five-Minute Veterinary Practice Management Consult** Lowell

Ackerman,2006-08-30 Blackwell s Five Minute Veterinary Practice Management Consult is a comprehensive one stop reference text on all things management related from understanding the marketplace in which veterinarians practice to appreciating hospital finances to the nuts and bolts of marketing services for a veterinary practice Topics are covered in a thorough but concise format and provide invaluable information for practice owners administrators associates and staff Key Features follows the popular Five Minute Veterinary Consult structured format consistency of presentation makes for easy information retrieval focus is on practical rather than theoretical solutions for veterinary practice issues Provides examples within relevant topics Sections include The veterinary marketplace Client relationship management Communications Financial management Cash management Human resources Marketing management Operations management Administrative management Practice safety Legal Issues Planning Decision making Facility management design and construction Plus appendices list of abbreviations glossary and more **Cumulated Index to the Books** ,1999 Practice of Geriatrics Edmund H. Duthie,Paul Richard Katz,Michael L. Malone,2007 Aids the reader in providing effective care for a growing patient population Covers the latest clinical protocols and management challenges in geriatric care Provides current guidance on systems of care elder abuse medication use sexuality and more Book Review Index ,2003 Vols 8 10 of the 1965 1984 master cumulation constitute a title index **The British National Bibliography** Arthur James Wells,2009

American Book Publishing Record ,2005 **Subject Guide to Books in Print** ,1991 **Kaplan & Sadock's Synopsis of Psychiatry** Benjamin J. Sadock,Harold I. Kaplan,Virginia A. Sadock,2007 The bestselling general psychiatry text since 1972 is now thoroughly updated This complete concise overview of the entire field of psychiatry is a staple board review text for psychiatry residents and is popular with a broad range of students and practitioners in medicine clinical psychology social work nursing and occupational therapy *The New England Journal of Medicine* ,1999 **Tratado de semiología. Anamnesis y exploración + DVD-ROM (con Student Consult)** M.H. Swartz,2010-06-07 Durante más de una década este tratado ha ido realizando una profunda revisión del campo de la semiología repasando en detalle el valor de la buena anamnesis y exploración física de los pacientes para una aproximación clínica de calidad En su 6ª edición la obra mantiene el objetivo principal de proporcionar un marco humanista para la valoración clínica del paciente según el cual el trato interpersonal médico paciente es tan importante para el diagnóstico como los conocimientos técnicos En la obra se contemplan importantes aspectos de actualidad como considerar los distintos colectivos según etnia raza o religión dedicando capítulos específicos a poblaciones especiales como niños ancianos o embarazadas Se contemplan también temas difícilmente localizables en otros libros de semiología como la información sobre medicinas alternativas o la terminología médica general Se estudian además las habilidades de comunicación con el paciente adolescente y geriátrico como la notificación de malas noticias Los capítulos se han revisado y la bibliografía actualizado Se han realizado grandes cambios en los capítulos dedicados a la pediatría y la paciente embarazada se ha incluido un capítulo nuevo sobre la anamnesis y exploración física

orientada y una nueva sección sobre la exploración neurológica infantil El libro está profusamente ilustrado con más de 900 fotografías dibujos y esquemas de gran calidad la mayoría en color que abarcan la amplia gama de enfermedades tratadas y facilitan la comprensión del texto Otra novedad es la inclusión de un DVD ROM de aproximadamente 3 horas con videos paso a paso de la exploración física completa para el paciente adulto hombre y mujer y el paciente pediátrico recién nacido y el niño con interesantes datos adicionales como la grabación de sonidos cardíacos o respiratorios El acceso a la plataforma Student Consult permite consultar online todo el contenido del libro realizar búsquedas rápidas hacer marcas personalizadas acceder a una galería de imágenes y tablas descargables a Power Point y enlaces a contenidos adicionales La obra facilita el estudio de la Semiología Clínica a estudiantes de Medicina en la asignatura de Patología General o Semiología General y Propedéutica Clínica y en las de patología específicas Cardiovascular Respiratorio Sistema Nervioso y sirve también de repaso de patología a los médicos residentes y como texto de consulta para la práctica diaria para los especialistas sobre todo Medicina Interna y Medicina de Familia así como de Cardiología Gastroenterología etc en ejercicio profesional Proporciona un marco humanista para la valoración clínica del paciente según el cual el trato interpersonal médico paciente es tan importante para el diagnóstico físico como los conocimientos técnicos La obra facilita el estudio de la Semiología Clínica y sirve también como texto de consulta para la práctica diaria Además de estar muy ilustrado contiene un DVD ROM en inglés de aproximadamente 3 horas con videos paso a paso de la exploración física completa para el paciente adulto hombre y mujer y el paciente pediátrico recién nacido y el niño con interesantes datos adicionales como la grabación de sonidos cardíacos o respiratorios También incluye el acceso a la plataforma Student Consult en inglés que permite consultar online todo el contenido del libro

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